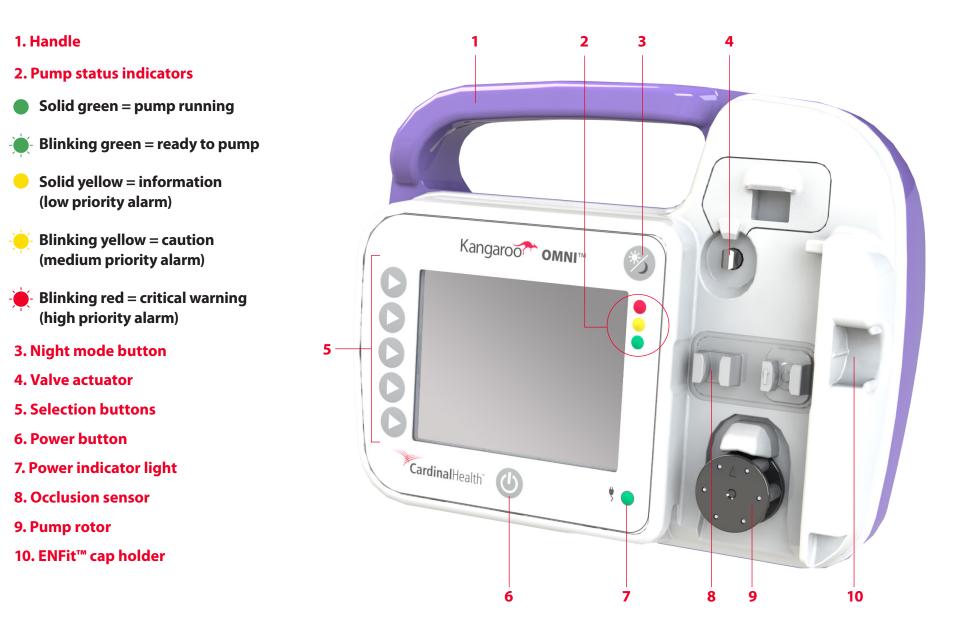
Cardinal Health™ Kangaroo OMNI™ Enteral Feeding Pump Troubleshooting Quick Reference Guide





Alarm/notification	Definition	Resolution				
- Blinking green notifications						
Flush Now FEED COMPLETE Feed Volume: Done 200 mL 70%	Feed complete A successful feed occurred.	Press Done .				
Continue FEED INCOMPLETE Pump did not complete the specified feed.	Feed incomplete A feed is interrupted before the entire nutrition amount	To continue the feeding regimen: press Continue Feed . To begin a new feeding regimen: press Restart Feed .				

Feed Feed Left: 1000 mL Feed Volume: 3000 mL Back	is delivered.	
Solid yellow alarms		
NOTICE PUMP INACTIVE Pump has been idle for 10 minutes. Press Continue. Continue	Pump inactive The pump has not been actively running for more than 10 minutes.	Press Continue .
NOTICE LOW BATTERY Plug pump into AC power now or pump will stop feeding in < 30 minutes. Continue	Low battery 30 minutes of battery life is left.	Plug the pump into a power source. Note : When there is 10 minutes of battery life left, this alarm screen will turn yellow.

Alarm/notification	Definition	Resolution				
- Blinking yellow alarms						
Continue	Rotor stuck There is excessive resistance on the rotor.	 Ensure the pump is unplugged from an electrical outlet. Clean the rotor with a wet cloth. Reload the cassette 				
CAUTION CASSETTE DISLODGED Cassette has been dislodged. Reload cassette and press Continue.	Cassette dislodged The cassette is not properly loaded into the pump.	 Reload the cassette. Press Continue. 				
Caution PATIENT TUBE BLOCKED Clear tube blockage and press Continue.	Patient tube blocked There is a clog in the tubing between the pump and the patient.	 Check the tubing between the pump and the patient to locate the blockage. Clear the blockage, if possible. Restart feeding. 				
Continue	Feed error The feed bag is empty or there is a clog or a kink in the tubing between the feed bag and the pump.	 If the feed bag is empty: Refill the bag. Press Continue. Ensure patient is not connected to the pump. Prime the pump for next feed. 	 If the feed bag contains enteral fluids: 1. Check the tubing between the feed bag and the pump to locate the blockage and clear it, if possible. 2. Restart feeding/flushing. 			
CAUTION FLUSH ERROR Refill bag or clear blockage and press Continue. Continue	Flush error The flush bag is empty or there is a clog or a kink in the tubing between the flush bag and the pump.	 If the flush bag is empty: 1. Refill the bag. 2. Press Continue. 3. Ensure a patient is NOT connected to the feeding pump. 4. Prime the pump for next flush. 	 If the flush bag contains fluid: 1. Check the tubing between the flush bag and the pump to locate the blockage and clear it, is possible. 2. Restart feeding/flushing. 			
- Blinking red alarms						
WARNING SYSTEM ERROR 99 An unexpected error occurred. Press Restart Pump Pump or power off.	System error A general error.	Press Restart Pump.				
WARNING DEAD BATTERY ERROR Plug pump into AC power now or press Power Off. Power off	Dead battery The battery is dead.	Plug the pump into a power source and restart the pump.				

For further assistance

Please refer to your Instructions for Use for a complete list of notifications, alarms and resolution instructions. A copy of the Instructions for Use can be found on the USB that comes with the Kangaroo OMNI[™] Enteral Feeding Pump or online at mykangaroolearning.com. For additional assistance, please contact your Cardinal Health sales representative or call Customer Service.

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